



No one should go through
caregiving alone.

.....
Your free Caregiver Support benefit provided by:



The Coaching Magic

Care Coach Dyneshea
Medicare/Insurance Specialist



Care Coach Julie
Psychiatric Social Worker,
Doctor of Jurisprudence



Care Coach Desi
Social Worker



Care Coach Alejandra
Master Social Worker



Diverse Backgrounds

Team Collaboration

15+ Years of Experience

<2 Hr Response Time

Care Coach Julie B.
Certified Dementia Practitioner



Care Coach Meadow
Master Social Worker,
Oncology Patient Navigator



Care Coach Sarah
Case Manager, Bilingual



Care Coach Anne
Master Social Worker, Case
Manager



Care Coach Cora
Disability Specialist



Care Coach Kathy
Oncology Patient Navigator, Nurse

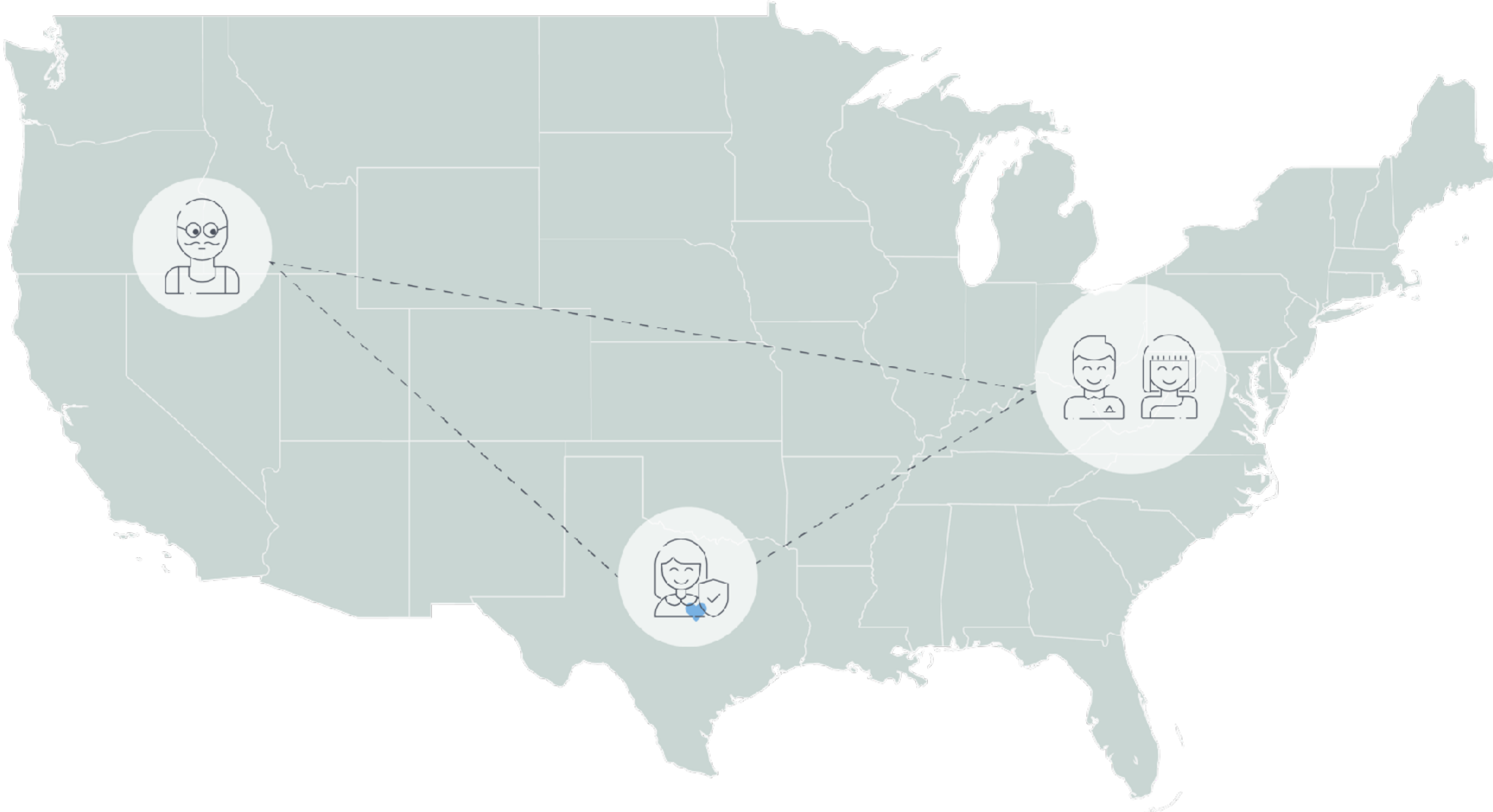


Support for whoever they consider family

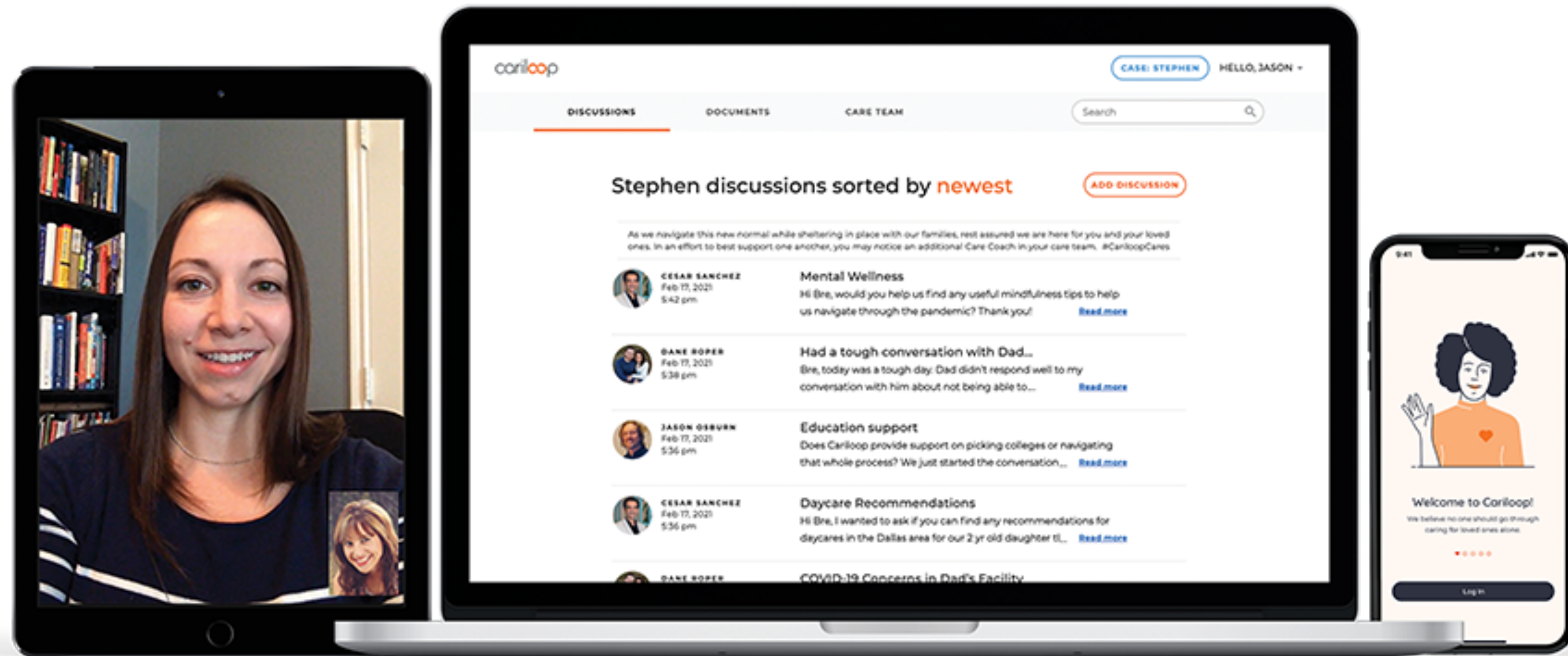
We're expanding the definition of **family benefit**. We know you have many people in your life who you count on and who count on you. If you're caring for someone who you consider family, we're here to help!



Our Care Coaches are equipped to support anyone, anywhere



Cariloop's Caregiver Support Platform relieves the stress and anxiety of balancing work with caring for loved ones.



Passionate, experienced Care Coaches accessible through a digital, SOC2-compliant platform.





Adult/Elder Care

Adult/Elder Care Support

- Care Management
- Community Resources
- Difficult Conversations
- Domestic Violence
- End of Life Planning
- Financial Assistance
- Hospitalization/Discharge Planning
- Insurance
- Legal
- Living Situation/Lifestyle
- Mental and Emotional Health
- Physical Health
- Transportation
- And more...



Some of our Adult/Elder Care Coaches



Care Coach Julie
Psychiatric Social
Worker, Doctor of
Jurisprudence



Care Coach Sarah K
Nurse Practitioner



Care Coach Cora
Disability

Case Story on transitioning from in-patient to rehab

Member opened a case for someone they are caring for looking for help finding rehab facilities as well as understanding denial reasons of Medicare Advantage plans.



Coach supported member by:

- Assisting with understanding and navigating the transition of care from inpatient to rehab
- (With ROI) Providing support by calling the insurance company to assist with navigating benefits/coverages and understanding any reasons for denials, as well as details and steps for appealing denial options
- (Without ROI) We are able to prepare the patients for the appeal process and provide questions to ask their insurance company around understanding reasons for denial, and what steps to take for the appeal
- Assisting with reaching and vetting care options at the rehab facility and answer any questions that the member may have
- Navigating discharge plans and needs from rehab - assisting with who to talk to at the facility level to be sure the needs are met with plans in place
- Providing information and forms for advanced directives, if needed

Case Story on transitioning from IL to AL

Member opened a case for someone they are caring for to understand the Assisted Living options allowing for a smooth transition from Independent Living.



Coach supported member by:

- Starting with a discovery call to learn more about the individual's needs, preference for location and potential levels of care needed
- Locate and vet facility options based on the information gathered
- Provide assistance with understanding the admissions process and information required
- Provide assistance with transportation options for getting from IL to AL
- Locate resources for moving belongings from IL to AL
- Once relocation is complete, continue to support with answering questions around care needs and services, locating additional resources for providers as needed
- Provide options for emotional and social support as needed

Case Story on planning ahead



Member opened a case for themselves to make sure they have all important legal documents in place.



Coach supported member by:

- Providing information on advanced directives as well as general forms (POA/LW/DNR)
- Assisting the navigation of guardianship, if required
- Locating and vetting options for attorneys to assist with the completion of a will, if needed
- Assisting with certain urgent matters that might arise, such as:
 - Locating care facilities with availability
 - Finding providers for second opinions or diagnosis services
 - Locating pharmacies with delivery services
 - Understanding denials and billing issues
 - And more...

So, how do you get started?



Take care of your loved ones with an experienced Care Coach in your corner.

Michigan Catholic Conference covers the full cost of working with a Care Coach so you can stress less about caring for your loved ones and remain present at work and at home.

[Connect with a Care Coach](#) Already working with a Care Coach? [Log In](#)

Start a case and connect with a Care Coach any time at:

www.cariloop.com/micatholic

The Cariloop Care Portal

Discussions

The screenshot shows a web browser window with the URL `bizdev.carilop.com/plan/case/5be9ed4ea888dd0100229f4d`. The page header includes the Cariloop logo, a user profile for 'MONICA', and navigation tabs for 'DISCUSSIONS', 'DOCUMENTS', and 'CARE TEAM'. A search bar is also present. The main content area displays a list of discussions for 'Judy Geller', sorted by 'newest'. Each discussion entry includes a user profile picture, name, date, time, title, and a brief description with a 'Read more' link. The discussions are as follows:

User	Date	Time	Title	Description	Read more
CHANDLER BING	Apr 23, 2020	3:26 pm	Moving into Assisted Living Facility	Hey Gunther, could you help find us an affordable moving service? I'm afraid with all Jack and Judy's furnitu...	Read more
MONICA BING	Apr 09, 2020	8:52 am	Judy's prescribed medication	Gunther, could you please research my mother's newest medication and see if there are any dangers of he...	Read more
CHANDLER BING	Apr 09, 2020	8:51 am	Geller's Medicare eligibility in Westchester?	Monica and I are moving to Westchester soon. I'm afraid Judy will want to move in with us, but Joey will be living...	Read more
MONICA BING	Apr 09, 2020	8:51 am	Uploaded the document Judy Geller Medication B...		Read more
MONICA BING	Apr 09, 2020		Uploaded the document Judy Geller Medical POA...		

Documents

The screenshot shows a web browser window with the following elements:

- Browser Tab:** Judy Geller
- Address Bar:** bizdev.cariloop.com/plan/case/5be9ed4ea888dd0100229f4d/files
- Header:** cariloop logo on the left; CASE: JUDY GELLER and HELLO, MONICA on the right.
- Navigation:** DISCUSSIONS, DOCUMENTS (active), CARE TEAM. A search bar is located on the right.
- Section Header:** Documents
- Action:** A red button labeled 'UPLOAD DOCUMENT' is in the top right.
- Info Box:** A light blue box with an 'i' icon: "To upload a document, click the 'upload document' button and include a clear document title." with a close 'X' button.
- Document List:**
 - Judy Geller Medication Bottle.pdf**
Added By Monica Bing on Tue, Sep 10, 2019
Includes a download icon and a 'VIEW DISCUSSION' button.
 - Judy Geller HIPAA Release Form.docx**
Added By Monica Bing on Fri, Dec 14, 2018
Includes a download icon and a 'VIEW DISCUSSION' button.
 - Geller Insurance Card.docx**
Added By Chandler Bing on Fri, Dec 14, 2018
Includes a download icon and a 'VIEW DISCUSSION' button.
 - Judy Geller Medical POA.docx**
Added By Monica Bing on Tue, Nov 13, 2018
Includes a download icon and a 'VIEW DISCUSSION' button.
- Footer:** A small URL bar at the bottom left: https://bizdev.cariloop.com/plan/case/5be9ed4ea888dd0100229f4d

Care Team

The screenshot shows a web browser window with the URL `bizdev.cariloop.com/plan/case/5be9ed4ea888dd0100229f4d/share`. The page title is "Judy Geler". The Cariloop logo is in the top left. The top right shows "CASE: JUDY GELLER" and "HELLO, MONICA". A navigation bar contains "DISCUSSIONS", "DOCUMENTS", and "CARE TEAM" (which is underlined). A search bar is on the right. The main content area is titled "Care Team" and has an "INVITE" button. A light blue notification box says: "You can invite family or friends to join your care team and keep them in the loop. Everyone you invite will receive a welcome email." Below this is a list of four team members:

Name	Role	Action
Coach Gunther, RN gunther@mailinator.com (214) 234-1234	COACH	
Monica Bing monicabang@mailinator.com	OWNER	
Ross Geller therossotron123@mailinator.com		REMOVE
Chandler Bing chanandlerbong123@mailinator.com		REMOVE

Ready to connect with your very own Care Coach?

Get started any time at: www.cariloop.com/micatholic



Have more questions?

Call 972-325-5836 or Email: helpme@cariloop.com