Frequently Asked Questions

Invoices

Q. When will our invoices be available?
A. Invoices are generated on the 25th of each month and are available on the 26th.

Q. Why do the invoices show different months?
A. Invoices never reflect current dates. Health and welfare benefits, such as medical, dental, life and disability, are always billed for the coming month, or one month ahead. Because wage-based benefits, such as retirement and unemployment, rely on units reporting on actual wages earned, these invoice dates are always two month behind.