

Alternative ID numbers offer extra protection

Security and protection of personal information is more important than ever. To help protect our members, Delta Dental stores an alternative ID number that can be used rather than a Social Security number to verify eligibility and process claims.

You are able to receive dental services without disclosing your Social Security number by providing the dental office with your alternative Delta Dental ID number. To obtain your number or to print a copy of your ID card, follow one of these easy methods.



» Use the free Delta Dental mobile smartphone app

Download an electronic ID card through the Delta Dental mobile app for Apple® and Android™ devices. Need the app? Scan the QR code here or go to <http://onelink.to/pk2r7c> from your device.

» Log in to Member Portal

Go to Delta Dental's Member Portal at www.memberportal.com to print a card. Once logged in, click the "View & Print Member ID Card" button. You will see your member ID card displayed on the screen. Use your print function to print as many copies as desired.

» Call customer service

Delta Dental customer service can assist you at 800-524-0149, Monday-Friday 8:30 a.m. to 8 p.m. ET.