

BENEFIT PLAN BUSINESS PARTNER CONTACTS

Employee Assistance Program (EAP):

LifeWorks – EAP for Lay and Clergy

Care Access Center: 800.456.1324
Website: <https://mcc.lifeworks.com>

Medical:

Aetna Medicare Advantage – Retired Clergy Medical Plan

Group Number: 0002667 (eff 01/01/2022)
Customer Service: 888.267.2637
Prescription Questions: 855.287.7406
Silver Sneakers: 888.423.4632
Nurse ‘*Informed Health Line*’: 800.556.1555
Resources for Living: 866.370.4842
Provider Precertification: 800.624.0756
Website: www.aetnaretireplans.com

Blue Cross Blue Shield of Michigan (PPO) – Medical for Lay and active Clergy

Group Number: 000071755
Customer Service: 877.752.1233
Benefits and Eligibility: 800.676.2583
24 HR/7 Day Nurse Help Line: 800.775.2583
Website: www.bcbsm.com

Blue Care Network (Blue Elect Plus) – Medical for Lay

Group Number: 00105023
Customer Service: 800.662.6667
Find participating providers out-of-state: 800.810.2583
Website: www.bcbsm.com

GeoBlue ExPat Plan – Medical for active residing outside of USA for more than 90 days

Group Number: 4EL-7974-20
Customer Service within USA: 877.798.8454
Customer Service outside USA: +1-610-54-5304
Website: www.geo-blue.com

RxSavings Solutions – Free to active MCC medical plan participants

Pharmacy Support: 800.268.4476
Website: <https://myrxss.com>

Dental:

Delta Dental of Michigan – Dental for Lay and Clergy

Group Number: 9253
Customer Service: 800.524.0149
Website: <https://www.DeltaDentalMI.com>

Vision:

BCBSM Blue Choice VSP – Vision for Lay and active Clergy

Group Number: 000071755
Customer Service: 877.752.1233
To find a VSP provider: 800.877.7195
Websites: www.bcbsm.com
<https://www.vsp.com/>

Flexible Spending Account Administration:

Health Equity – Healthcare and Dependent Care FSAs

Customer Service: 866.346.5800
Website: <https://my.healthequity.com>

Payroll and Pension Payors:

Paycor – Payroll Provider

Support Team: 855.565.3285
Website: support@paycor.com

Beene Garter – Payroll Provider

Customer Service: 616.235.5200
Website: www.beenegarter.com

Points North/Who's Where –Payroll Reporting Provider

Customer Service: 888.561.2072
Website: <https://www.points-north.com/>

State Street's MyPenPay – LERP's Pension Payor

Retiree Customer Service: 866.471.0368

Website: www.statestreet.com

Life and Long-Term Disability

UNUM – Life and AD&D, Long-Term Disability and Optional Life for Lay and Clergy

Customer Service: 800.421.0344

Life AD&D Identification No: 508034 002

Long Term Disability Policy No: 508034 001

Optional Life Identification No: 467610 011

403(b):

Empower/Prudential – 403b Retirement Account

Group No.: 008147

Automated Telephone System: 877-778-2100

Hours: Monday through Friday 8 a.m. to 9 p.m. EST

Note: When prompted to state what you want, you can wait until the operator goes through the options then say, "It's something else" to speak with a live person.

Unemployment:

State of Michigan UIA

Claimants/Employees: 866.500.0017

Website: <https://miwam.unemployment.state.mi.us/>

Workers' Compensation:

Gallagher Basset

Telephone: 866.850.1933